



Workforce case study

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Michael Muha
HOSTING AND INFORMATION
SYSTEMS DIRECTOR

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Having 100% confidence that both customer and internal development databases are continuously protected is crucial for a company that provides critical human resource functions to a large proportion of their customers using a Software as a Service delivery model via the web.

Based in Livonia, Michigan, WorkForce Software, Inc. is the leader in workforce management solutions such as time and attendance, absence management, labour scheduling and workforce analytics. The company's diverse customer base includes large employers such as the University of California, Pacific Gas & Electric Company, Activision Blizzard, Duke Energy and BBVA Compass.

Challenge

In 2006, WorkForce Software realised that a disaster recovery system would be an essential component of their application hosting environment as the company transitioned their product offering into the cloud. It was now up to them, not the customer, to ensure that customer data would be recoverable in the event of a disaster.

Why Dbvisit?

After reviewing a number of different products, the company ultimately concluded that Dbvisit Standby would be the best solution from both a functionality and pricing standpoint.



Our customers



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Benefits

The Dbvisit Standby benefits to Workforce Software are many. According to Hosting and Information Systems Director Michael Muha, "Dbvisit is exactly as advertised: a high-value, highly reliable, easy-to-install and easy-to-configure disaster recovery solution – at a fraction of the cost of using Oracle's disaster recovery solution." Muha says that he is fully confident in the product, stating, "Once we set up both onsite and offsite standby servers we pretty much forgot them – Dbvisit just works."

Dbvisit put to the test

At Workforce Software, Dbvisit Standby is used to protect the company's customer hosted environments as well as their own development and configuration environments. There are two sets of standby servers for customers. One set is located at the company's primary hosting facility where customers access Workforce applications, replicating the main servers every 15 minutes. Then, in the unlikely event that that facility fails, there is a second set of standby servers at Workforce's disaster recovery site replicating the main servers every hour. The largest customer database is 332 Gigabytes, and the largest used for Workforces' own internal development is over 2 Terabytes in size.

While no disaster recovery issues have yet occurred in their customers' hosted environments, Workforce Software did experience two failures with their own internal systems.

Luckily no data was lost and the transition to the standby server was seamless. As Muha explains, "The failover was entirely successful. There were no problems, all the data was protected and we had a very short outage period. It couldn't have been easier."

He sums up his experience with Dbvisit Standby by saying, "We are very happy with the product. Dbvisit combines proven technology with strong functionality at a value price. I highly recommend it."

For more information on Dbvisit customer case studies, products and services information, contact us on:

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