



Pythian case study

Pythian
love your data

"We chose Dbvisit because we could trust it to perform every time."

Alex Gorbachev
CHIEF TECHNOLOGY OFFICER
AT PYTHIAN

Ensuring the protection of customer data is obviously critical for a company that provides database and applications infrastructure services and consulting. Based in Ottawa, Ontario, Canada, Pythian plans, deploys and manages Oracle, Oracle Applications, SQL Server and MySQL for over 140 customers.

Since 1997, the company has helped keep the complex IT environments of multinational companies, educational institutions and government agencies running efficiently all over the world.

Challenge

Pythian needed a disaster recovery solution to succeed an in-house system that had become rather outdated and cumbersome to use and maintain for newer Oracle Database releases. It was imperative that the system replacing it be chosen very carefully indeed – their large multinational customer base depends on Pythian to ensure the operational reliability and continuity of their databases. The new disaster recovery solution had to be 100% reliable, with seamless switchover and failover capabilities and easy to use. Clearly there was no room for error.

Why Dbvisit?

Pythian made a strategic decision to go with Dbvisit Standby for two reasons: the product's unsurpassed reliability and ease of operation, and Dbvisit Solution's reputation in the market for providing top-notch service.

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Our customers



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Benefits

According to Alex Gorbachev, Chief Technology Officer at Pythian (and an Oracle ACE Director), “When it came down to it, the decision was about trust.” He explains, “We chose Dbvisit because we could trust it to perform every time. Our tests showed it to be very reliable and Dbvisit’s support team focused – factors absolutely critical to our ability to serve existing customers and gain new ones.”

Dbvisit put to the test

Multiple tests were performed to ensure Dbvisit Standby worked every time, and that a switchover could be generated on short notice with the highest level of confidence in its success. Gorbachev says “It took surprisingly little effort on our part before we realized just how well Dbvisit worked – and with all databases, platforms and versions.” He added that the operational processes were unparalleled. “In the event of a disaster, we were 100% certain that the system would work and that Pythian it would be easy to test and verify on an ongoing basis.” As he wryly notes, “When a decision to switch over is made, the last thing you need is to wonder whether it will work or not.”

Pythian does not intend to stop at just the internal adoption of Dbvisit Standby. “Based on our experience with Dbvisit, Pythian is comfortable recommending the solution to our customers to improve their ability to recover in critical situations.” Gorbachev is also quick to emphasize that Dbvisit’s customer service has been excellent. “Dbvisit’s standard support channels work very well – they are quick to respond to issues.” He sums up his experience with Dbvisit Standby saying simply, “It’s been great for us.”

For more information on Dbvisit customer case studies, products and services information, contact us on:

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